



## CASE STUDY - Lakes College

A General FE College, offering a broad range of curriculum for learners from full time FE to adult study programmes, Higher Education and Apprenticeships.



Lakes College first implemented eTrackr<sup>ilp</sup> in 2013 and were nervous about changing but knew they needed a user friendly system that allowed students to see their own progress and to provide the college with the information and data required for OFSTED. eTrackr<sup>ilp</sup> provided them with a level of visibility over learner progress which they had not had previously.

Commissioning and installing was straightforward although it took the college a while to decide who should 'own' eTrackr<sup>ilp</sup>. They finally decided that it would sit best within the Quality Team as they felt that it should be driven by people who understood Teaching, Learning and Assessment and also how it could support both learners and staff to achieve. They view eTrackr<sup>ilp</sup> as a teaching tool, not just a database containing information.

eTrackr<sup>ilp</sup> links seamlessly with their EBS Student Record system and provides staff with one source of data, thus saving time and effort. This is increasingly important for senior leaders now that OFSTED are looking at the workload of college staff. By streamlining processes and practices using eTrackr, they strive to ensure that staff aren't overburdened and doing bureaucratic tasks. An example of this is the management of parent reports which is now much less time-consuming using eTrackr.

"The eTrackr<sup>ilp</sup> team are responsive; we have good communications with and from them. When we have asked them to look at particular things, such as different ways of grading students for HE or weightings, it has happened. eTrackr<sup>ilp</sup> were also very responsive in supporting us to develop in tight timescales; I get the feeling that they dropped things to come and help us! We know we can rely on them and we really appreciate that."

**Karen Wilson**  
Deputy Principal

**Mark Birschel**  
Quality Manager