



CASE STUDY - Runshaw College

You'd hope that web-based software would lend itself well to entirely remote installation. We always believed it would but 2020 was the first time we'd actually tried it; no on-site demos, no in-person training, all remote. Now that eTrackr-ILP is up and running at Runshaw College, we chatted with Assistant Principal, Matthew Barr, to see if the process really went as smoothly as we thought it had...



"I arrived at Runshaw in August 2020 and soon realised that our existing, in-house markbook system wasn't giving our teaching staff quite what they needed. I had used eTrackr-ILP at my previous college [Blackpool & The Fylde] so I had no problems recommending it. After discussion as a senior team, we had an initial meeting with eTrackr-ILP at the end of September and the decision was made to purchase it.

"The installation process really started around the October half-term and it was all up and running by 23rd November, so about four weeks. Initially, Sarah [Jones] was our main contact but she introduced us to the rest of her colleagues as it was appropriate to start working with colleagues here in IT, quality, student records and so on.

"During the four-week roll-out process, Sarah created a video to show our staff how to use eTrackr-ILP and followed that up with a Q&A session online a little later. That worked particularly well as staff had the opportunity to watch the video and try the demo' programme as often as they wanted but still have the opportunity to ask any questions 'live' if there was anything they wanted clearing up. Staff feedback was really positive about this.

"What worked particularly well, considering it was an entirely remote process, was having such clear timescales and clear lines of communication between us, so we all knew what to expect and who to ask if we had a query. We found, for example, that eTrackr-ILP made some of the data views in our existing student records system (QL) run more slowly; after a conversation with the eTrackr-ILP team, we quickly identified the glitch and were able to resolve it together.

"eTrackr-ILP does integrate really well with our existing student portal, an internal system that we will continue to use alongside it. We have been able to set the two systems up with one login, so staff don't have to switch between them.

"For me, eTrackr-ILP is the system to use for ease of data entry, to allow your staff to identify, share and track student progress, and for the fantastic support that the eTrackr-ILP team offer. The fact that we installed the system entirely remotely seemed to make no difference to our experience; it all went very well."

Contact us now to book a demonstration of eTrackr^{ILP}

Call us on 01689 885 068 or email info@etrackr-ilp.co.uk